# Repair description

Please send the hardware with this repair description to: **Att.: Hardware Department**

**ProMark A/S**

**Maglebjergvej 11**

**DK - 2800 Kgs. Lyngby**

## DENMARK

|  |  |  |  |
| --- | --- | --- | --- |
| LAN Terminals: | YES |  | NO |
| Can you ping the terminal? |  |  |  |
| Is there light in the display? |  |  |  |
| Are the buttons working? |  |  |  |
| Is there light in the diodes on the front of the terminal? |  |  |  |
| Terminal card readers: |  |  |  |
| Is there sound? |  |  |  |
| Is there light? |  |  |  |
| Can it read? |  |  |  |
| Power supply: |  |  |  |
| Is the primary voltage defect? |  |  |  |
| Is the secondary voltage defect? |  |  |  |
| Cards: |  |  |  |
| Has the card worked? |  |  |  |
| Have you tested the card on more than one card reader? |  |  |  |

**Additional description:**

\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_

**Owner details:**

Company: \_\_\_\_\_\_\_\_\_\_\_\_

Address: \_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_

Office number: \_\_\_\_\_\_\_\_\_\_\_\_

Contact name: \_\_\_\_\_\_\_\_\_\_\_\_

E-mail address: \_\_\_\_\_\_\_\_\_\_\_\_

Product:

Serial number:

## PLEASE RETURN THE REPAIRED HARDWARE BACK TO THIS ADDRESS!