# Repair description

Please send the hardware with this repair description to: **Att.: Hardware Department**

 **ProMark A/S**

 **Maglebjergvej 11**

 **DK - 2800 Kgs. Lyngby**

##  DENMARK

|  |  |  |  |
| --- | --- | --- | --- |
| LAN Terminals: | YES |  | NO |
| Can you ping the terminal? |  |  |  |
| Is there light in the display?  |  |  |  |
| Are the buttons working? |  |  |  |
| Is there light in the diodes on the front of the terminal? |  |  |  |
| Terminal card readers: |  |  |  |
| Is there sound? |  |  |  |
| Is there light? |  |  |  |
| Can it read?  |  |  |  |
| Power supply: |  |  |  |
| Is the primary voltage defect? |  |  |  |
| Is the secondary voltage defect? |  |  |  |
| Cards: |  |  |  |
| Has the card worked? |  |  |  |
| Have you tested the card on more than one card reader?  |  |  |  |

**Additional description:**

 \_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_

**Owner details:**

Company: \_\_\_\_\_\_\_\_\_\_\_\_

Address: \_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_

Office number: \_\_\_\_\_\_\_\_\_\_\_\_

Contact name: \_\_\_\_\_\_\_\_\_\_\_\_

E-mail address: \_\_\_\_\_\_\_\_\_\_\_\_

Product:

Serial number:

## PLEASE RETURN THE REPAIRED HARDWARE BACK TO THIS ADDRESS!